

The Southeastern Geriatric Healthcare Group is a team of highly trained clinicians led by locally and nationally renowned geriatric psychiatrist Dr. Gary S. Figiel. Promoting the highest level of individual physical, functional, and cognitive abilities in our patients is what we strive for. Specifically, our goals are to diagnose and treat cognitive disorders, psychiatric disorders in late life, and associated medical problems found in the elderly. We sincerely hope that we can help you or your loved one.

COMMUNICATION GUIDELINES

The nurse practitioner is available via Phone **Monday thru Friday from 8am - 5pm**. For routine phone calls, it may take up to 48 hours to get a return call. Please do not call again until after the 48-hour period has expired. The nurse practitioner sees patients during those hours as well so we ask that you please be patient.

Non-emergent phone calls outside of working hours are a billable service

The nurse practitioner will:

- ✓ Establish and maintain contact with ONE family member
- ✓ Call the established contact after the initial visit, when/if there has been a medication change, and when/if there is an acute medical issue
- ✓ Work diligently with the nursing staff and management where your loved one resides to ensure continuity of care when we are not present

FEE SCHEDULE

We accept most every insurance, including Medicare, however we must bill for certain services that are non-reimbursable through health insurance and take time away from other patients such as:

- Completing a form (long-term care, social security, disability, etc.)
- Calling an insurance company to obtain Prior Authorization for certain prescription medications
- Writing a letter (estate case, mental competency, physician report, etc.)
- Non-emergent phone calls